



## **Terms and Conditions**

### **Thank you for signing up for DÙTHCHAS: Men's Retreat**

By purchasing your ticket, you agree to the following T&C's

- This Agreement sets out:
  - Your legal rights and responsibilities
  - My legal rights and responsibilities
  - Certain key information required by law

## **1. Introduction**

1.1 By booking a place on the Retreat, you agree to be legally bound by this Agreement.

1.2 You also agree to the website's terms of use and privacy policy.

## **2. Information**

2.1 I will provide you with clear and understandable information about the Retreat, including \* The main activities and expectations \* My contact details \* The total price \* Payment arrangements \* How to cancel your booking \* My complaint handling policy.

## **3. Booking Your Place**

3.1 You book a place by clicking the "book now" button and filling out the booking form.

3.2 On receipt of your payment, your place on the Retreat will be reserved. (See deposit scheme terms in addition).

3.3 Upon completing the booking form, you will receive a confirmation email.

3.4 The event is accessible to adults over 21 years old.

## **4. The Retreat**

4.1 The Retreat will correspond with its description on the relevant webpage.

4.2 I may use collaborators to deliver elements of the Retreat.

4.3 I will use reasonable efforts to overcome any events beyond my control that may affect the Retreat.

## **5. Your Responsibilities**

5.1 You will pay the price for the Retreat.

5.1.1 – As a full-price ticket

5.1.2 – Under the terms of the deposit scheme

5.1.3 – In mutual agreement with someone you know, whom you share a sharer ticket with.



5.2 You will provide me with accurate information to make the Retreat relevant and safe for you.

5.3 You acknowledge that attending the Retreat is not therapy or counselling.

5.4 If you are currently receiving medical treatment, you confirm that your doctor is aware of and supports your decision to attend.

5.5 You are responsible for engaging in activities at a level matched to your physical capability.

5.6 You will answer any pre-attendance forms openly and honestly, in a timely way.

5.7 You will ensure you bring any medication, aides, or equipment to support your own health and well-being and keep these with you as required.

## **6. Investment, Fees and Payment**

6.1 The price for the Retreat is set out on the webpage.

6.2 Payment is via bank transfer or other methods described on the webpage.

6.3 A deposit is payable when you book the Retreat. The remaining balance is due six weeks before the Retreat.

6.4 Late or missed payments may result in losing your place and your deposit.

6.5 If you are sharing with someone else, you are mutually responsible for the completion of the sharing cabin fee.

6.6 Deposit scheme payments must be paid in full no later than noon 7<sup>th</sup> September 2025, or your place may be lost.

## **7. Refund and Cancellation Policy**

7.1 The fees are non-refundable except for: \* If I cancel the Retreat \* If you cancel within the cooling-off period. (Excluding ticket purchases within the 8-week window)

7.2 Transfers are not applicable unless agreed at the discretion of Where the Mind Grows.

## **8. Cooling-Off Period**

8.1 You have a 14-day cooling-off period to cancel your booking from the purchase date if you book more than 8 weeks before the Retreat. (Cut off 11<sup>th</sup> August 2025).

## **9. Effects of Cancellation**

9.1 If you cancel within the cooling-off period, I will provide a full refund (excluding the deposit £200).

## **10. Intellectual Property**

10.1 Any materials I provide you with are my intellectual property and can only be used for your personal use.

## **11. Photograph Release**



11.1 You grant me & event collaborators permission to use your image in future marketing materials. You can opt-out by providing written notice in advance of the event. I will not use your name without consent.

## **12. How I Use Your Personal Information**

12.1 I will use your personal information to: \* Provide the Retreat experience \* Process your payment \* Inform you about similar products and services (you can opt out of this) \* Inform collaborators to ensure a safe and inclusive retreat experience

12.2 Your information will be kept confidential, except when required by law.

## **13. Resolving Problems**

13.1 In the unlikely event of a problem, please contact me as soon as possible. Complaints are reviewed within 28 days.

## **14. Amendments**

14.1 I reserve the right to make amendments to the timings of the Retreat or the collaborators involved.

## **15. End of Agreement**

15.1 This Agreement ends at the close of the Retreat. However, your data will be retained on file in accordance with my ICO record-keeping compliance and GDPR measures.

## **16. Limit on My Responsibility**

16.1 I am not legally responsible for any losses that were not foreseeable or caused by a breach of these terms.

16.2 I am not legally responsible for any third-party theft or property damage that occurs during your stay onsite.

16.3 It is your responsibility to report any accident or illness to me at the soonest possible event.

## **17. Disputes**

17.1 I will try to resolve any disputes with you quickly and efficiently.

17.2 The relevant courts of England and Wales will have exclusive jurisdiction in relation to this contract

## **19. Additional Information**

19.1 **Substance Policy:** \* Alcohol is not permitted before or during retreat activities. \* If consuming alcohol in the evening, please do so in your cabin and respect others. \* Excessive drinking is not permitted. \* Drug use is strictly prohibited. \* Individuals under the influence of substances that may compromise safety may be asked to leave.

19.2 **Refusal** – I reserve the right to reject or eject anyone who is behaving in a way that poses risk or disruption to the event or group. Legal action may be taken.



**19.3 Sales:** \* Bringing or selling products is prohibited unless agreed in writing with Where the Mind Grows.

**19.4 Pets:** \* Pets are not allowed, except for assistance animals. Please inform us during booking.

**19.5 Respect and Conduct:** \* Respectful behaviour towards others and the venue is expected. \* Abusive or discriminatory behaviour will not be tolerated and may result in removal from the retreat.

**19.6 Quiet Hours** – Please respect the restful needs of others, minimising noise between the hours of 22:30pm and 7:30am

## **20. Practical Health and Safety**

**20.1** You will follow the instructions and guidance of facilitators and practitioners with awareness of the Natural surroundings

**20.2** If you leave the site, you will inform the retreat host or relevant staff member of your whereabouts.

**20.3** You will not consume any natural species or fungi without assured knowledge of its safety to do so, or professional expertise.

**20.4** You will follow rules and guidance in accordance with the venue signage and glamping guidelines, avoiding trespass.

### **Contact Details:**

[Info@wherethemindgrows.co.uk](mailto:Info@wherethemindgrows.co.uk)